Software Support Services

Data Backup - $25.00
Back up Personal Data to USB Key

Ram Upgrade
From 4GB to 8GB is $20.00 and from 8GB to 16 GB is $40.00.

Hard Drive Upgrade
Price is dependent on size of upgrade with option to upgrade to an SSD

Virus Removal - $25.00
We can clean your computer of any potential Malware or Virus infections and help you reduce your risk online .

Printer Set Up - $20.00
If you are having trouble setting up/configuring your printer, either through wireless or wired connection, we can assist you through the process.

Internet Set Up - $20.00
Provided you already have an internet plan, we can help connect you to the internet either through a wireless or wired connection.

Software Support - $30.00
Let us install and configure software such as Zoom, Google Classroom, and more, so it's all set up and ready for you to use.

If you've ordered a laptop from RCT

If any of these items are damaged, we may be able to replace them. Call us to find out about the options available to you!

Laptop Screen Replacement - $20.00

Laptop Keyboard Replacement - $20.00

Laptop Charger Replacement - $25.00

We are here to help with your computer issues!

RCT's Software Support Services has been designed to provide affordable software support to the individual clients and partners we serve. The services detailed on this flyer are not included in our standard warranty.

Please contact us at the number or email below with your request, including:

- the service(s) you require
- computer make and model
- the software or equipment you need help with
- how we can best reach you

For more information, please email us at info@rcto.ca

Heart Warming Notes

"I just wanted to let you know how pleased I am with your Software Support Services team. They took a deep dive into our printing problems. They were very helpful and persistent, and on the second day, found that some settings within the printer itself had somehow changed to RESTRICTED, on everything but web printing. Once that was corrected, all was good." **- Tom Brigg, Royal Canadian Legion, President of Branch 631, Kingston**